

Council Update, Quality Assurance, Skill Comp & Best Practice

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HKU SPACE
Networking Academy Support Centre (ASC)

Networking Academy Council (Hong Kong / Macau)

Representatives from:

- AiTLE Association of I.T. Leaders in Education
資訊科技教育領袖協會
- CPTTM
澳門生產力暨科技轉移中心
- HKU SPACE
香港大學專業進修學院
- Hong Kong Institute of Vocational Education
香港專業教育學院
- Pui Ching Academy
培正專業書院



Organizations Listed by Alphabetical Order

Networking Academy Support Centre

- HKU SPACE - Hong Kong and Macau Region ASC
- New Academy Start-up
- Ongoing Support for Academies
 - Platform Issue
 - Teaching and Class Related Issue
 - Equipment Issue
 - Quality Issue
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Cisco NetAcad Instructor Community

- Join us now!



Quality Assurance

QA Visits

- By Telephone, Email or In-Person
- Collection of best practice
- Collection of class information

Information Updates

- Email
- WebEx
- Conference...etc



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Recent Support Cases

- Unable to create student class
 - Due to insufficient roles in academy?
Could ask main contact for assistance.
 - Database issue?
Ask helpdesk or ASC for follow-up actions.
- Unable to Request CCNA Discounted Exam Voucher
 - Student scoring 75% or higher on the final course exam, ensure "PASS" was recorded in the grade book.
 - Request voucher link will appear on student's homepage in 72 hours

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Recent Support Cases

The screenshot displays the Cisco Networking Academy NetSpace interface. At the top, the Cisco logo and 'Cisco Networking Academy' are visible. Below the navigation bar, a 'Welcome to NetSpace' message is shown. The main content area is divided into sections: 'Learn' with a 'Access the Courses You are Taking' box, and 'Roles' with a list of roles and checkboxes. A 'Logout' button is located at the bottom left of the roles section. The page number '7' is visible in the bottom right corner.

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Best Practice Sharing

- What is Best Practice?

is a technique or methodology that, through experience and research, has proven to reliably lead to a desired result.

- Something Good
- Similar Scenario
- Replicable

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Best Practice Sharing

- Case from Hong Kong International School
 - Full CCNA Discovery Training for Students
 - Employment Opportunities from School
 - Replicable Case for your School?
- Case from Macau Pui Ching Middle School
 - Industrial Talk from Graduates
 - Attracting students to ICT Study and Careers
 - Replicable Case for your School?



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The 9th Cisco Hong Kong-Macau Youth Networking Skills Competition 2013

Date : 6 July 2013 (Saturday) Afternoon
Venue : HKU SPACE Kowloon East Campus
Remark : Secondary and Post-Secondary Group



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Thank you.



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Mind Wide Open